17 Two Ways to Adopt a Norm

ABSTRACT

The two main aims of this chapter are to clarify a psychological distinction between internalized and avowed norms and to characterize key features of each type of norm in a way that might usefully guide future research. After discussing a number of different lines of research that address human norm-governed behaviour, I argue that the distinction between internalization and avowal cross cuts the categories that have organized much of this research. I then describe an account of the human capacity for self-regulation and use the account to argue that avowed norms at least initially draw on the slower, more deliberate cognitive machinery of self-regulation, while internalized norms are underpinned by a specialized psychological system. After highlighting the different motivational features associated with each kind of norm, I conclude by pointing to several philosophical issues that stand to be illuminated by a better developed and empirically grounded account of internalized and avowed norms.

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CHAPTER 17

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TWO WAYS TO ADOPT A NORM
The (Moral?) Psychology of Internalization and Avowal

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DANIEL KELLY

C17.S1

17.1 BECOMING ALICE

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C17.P1 CONSIDER Alice. She is in her mid-20s, and WEIRD, i.e. lives in a modern culture that is predominantly western, educated, industrialized, rich, and democratic. She has made it through many of the stages of adolescence and young adulthood, figuring out who she is and taking steps towards becoming who she wants to be. She is, of course, still a work in progress (aren't we all). Nevertheless, by this point in her life, some of the guidelines she lives by, and even some of the more central elements of the identity she is constructing to help herself steer through the world, are *chosen*; they are self-selected and self-imposed. These sorts of voluntarily adopted rules and values can concern all manner of domains and behaviours, and what they have in common is neither scope nor subject matter, but rather that at some point Alice herself *decided* to adopt them; she explicitly formulated, consciously entertained, carefully deliberated over, and embraced them. She has also publicly endorsed some of them, maybe using social media to help along the in-direct process of incorporating them more deeply into her habits, public personae, and self-conception.

C17.P2 For example, at various times Alice considered the pros and cons of cutting meat out of her diet, of giving a larger percentage of her paycheck to Planned Parenthood, and of trading daily runs for daily yoga sessions. Once she, say, elected to go vegetarian, she adopted the rule *Don't eat meat*, and committed herself to following it, allowing it to curtail her culinary options henceforth. Tempted by a juicy bratwurst at a barbecue, she might steel her resolve, calling upon her inner resources by silently exhorting her-self: 'Don't do it; you're a vegetarian now!' She might publicly tell others 'I stopped eating meat' in response to questions about potential menu items for an upcoming dinner

party. She can assert her newly embraced guideline in conversations with friends to re-align their expectations of her, and to enlist their help in keeping her on the straight and narrow. Alice may also begin to prescribe the rule to others, explicitly adding or other-wise indicating that while this is a precept she has personally adopted, she also believes that no one else should eat meat either.

C17.P3   If, in the midst of all this affirmation, Alice was also covertly enjoying a tasty cheese-burger on a regular basis, or was engaged in some other pattern of behaviour incon-sistent with the rule, it would provoke the reasonable worry that she was merely paying it lip service. This in turn could awaken suspicions of some deeper flaw: inauthentic commitment to vegetarianism, lack of integrity or weakness of character in general, tortured self-deception, or even calculated hypocrisy—burnishing a breastplate of dietary righteousness, virtue-signalling without the actual virtue. But an occasional fall off the wagon would be forgivable, since it would not by itself indicate anything more momentous than, say, an isolated misstep or temporary lapse of will. Alice strives to live up to her personal ideals, but intermittently falls short of meeting them, espe-cially at first. It certainly wouldn't be taken to reveal that she is a Machiavellian schemer spouting cheap talk about vegetarian ideals in bad faith, or that the contents of her own mind are systematically opaque to her. When she surprises her family with the strident announcement 'I believe no one should eat factory farmed meat', her claim to know what she believes remains authoritative.[1]

C17.P4   *Avowed norms* like Alice's *Don't eat meat* are, of course, not the only kinds of rules that guide her behaviour. Other, non-avowed rules can exert influence over her even though they haven't been personally vetted, and so never enjoyed the same careful attention and explicit endorsement. Like their avowed counterparts, such rules apply to a variety of behaviours, governing things like how much of her income she turns over to the government for taxes, what side of the sidewalk she walks on, which utensils she uses to eat soup and salad, how close she stands to someone she is talking to, what clothes she picks out to wear to a profes-sional meeting, how seriously she takes advice or testimony from different people, and how and when she allows herself to express emotions like anger and grief. This is a motley mix of rules to be sure, and one dimension on which the rules differ is what drives Alice to act in accord with them. She might comply with federal laws out of a conscious self-interested desire to avoid formal reprimands like fines or jail time, even if she thinks those laws are un-fair. She might habitually use a pragmatically effective rule of thumb that she picked up from a friend. Her sensitivity to peer pressure might be mainly what motivates her follow with her community's customs about proper dining etiquette. She may also unconsciously ensure that her own behaviour satisfies its unwritten standards governing appropriate ways to allo-cate credibility and display emotion, without even noticing she is doing so. Alice may not al-ways realize that she is sensitive to norms of this last sort, but even when she becomes aware she sometimes just continues to comply with them, going along to get along. Sometimes not, though; I'll return to this below.

C17.P5   Alice's behaviour reliably conforms to all of these kinds of rules, albeit for different reasons across the different cases. Like those she has avowed, rules in this contrasting set

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[1] Though even this can be controversial; see e.g. Doris (2015) and Haybron's Ch. 31 in this volume.

are not united by a shared subject matter. Nor, however, are they united by occupying a similar functional role in Alice's public and mental life; while they all affect her behaviour, they do not all do so, socially or psychologically, in the same way. All that they have in common is that each rule influences Alice's behaviour even in the *absence* of her explicit endorsement of it, *despite* the fact that she did not consciously consent to be bound by it. Rules in this category exert normative force on Alice even though she never personally avowed them.

C17.P6   From this motley bunch I will separate out a subcategory for special attention. In what follows I will call them, for reasons that will become clearer as we go, *internalized norms*. These *do* occupy a specific functional role in Alice's public and mental life. They are socially acquired behavioural rules stabilized by communal practices of intrinsically motivated compliance and enforcement. I will unpack this as we go, and make the case that internalized norms constitute a class of rules that is distinctive and important from the point of view not just of moral psychology, but of the behavioural sciences more generally. Internalized norms are acquired from social interactions in characteristic ways by the dedicated psychological machinery that handles them. Once internalized, they shape cognition and attention, motivate behaviour, and may be susceptible and resistant to intervention in distinctive ways as well. The main contrast class to internalized norms for this chapter will be what I've been calling *avowed norms*. These, too, constitute a class of rules that is important not just for philosophy and moral theory, but from the point of view of the behavioural sciences more generally. The distinction between the two has been less appreciated than is ideal, however, and our understanding of the psychological underpinnings of avowal remains even more in its infancy than our understanding of internalized norms.

C17.P7   Thus, two main aims of this chapter are to clarify the distinction and to characterize key features of each category of norm in a way that might usefully guide future research. In §17.2 I will identify and describe a number of different lines of research that address human norm-governed behaviour. I will compare and contrast how they conceive of their subject matter, and show how the distinction between avowed and internalized norms that I am proposing cross-cuts the categories that have organized much of this research. In §17.3 I turn my focus to cognitive architecture. I describe in broad outline an account of the human capacity for self-regulation provided by McGeer and Pettit (2002), and show how this picture fits with the kinds of dual-system architectures now common in the cognitive sciences. In §17.4 I use this picture to develop my accounts of avowed and internalized norms, arguing that avowed norms draw on the slower, more deliberate cognitive machinery of self-regulation, while internalized norms are underpinned by a specialized psychological system that handles information and generates motivation in a way that bears many of the characteristics associated with system 1 'fast thinking'. In this section, as in the one that precedes it, I highlight the different motivational features associated with each kind of norm, and attempt to clarify what we know and to formulate some questions that focus attention on what remains unknown. Finally, in §17.5, I conclude by drawing the strands of the previous sections together and pointing to several issues in the philosophical literature that stand to be illuminated by a better developed and empirically grounded account of the distinctive psychological profiles of internalized and avowed norms.

17.2 An embarrassment of riches: a partial geography of categories of norms

C17.S2

C17.P8
It will first help to situate this distinction with respect to recent work on norms, in no small part because there seem to be so many nearby distinctions on offer (see O'Neill 2017 for a recent survey and endorsement of a reasonable pluralism). Common sense and the vernacular contain an array of intuitive ways to categorize norms, often marking differences between rules based mainly on the kind of activity they regulate. These include sartorial norms concerning how to dress; dining norms concerning how to prepare and consume food; conversational norms regulating the dynamics of dialogue; privacy norms that manage a whole host of issues, including personal space; and organizational norms that confer powers and duties on actors in different institutional positions. Empirical researchers, on the other hand, have developed theories that group norms together into categories cast at higher levels of generality, often sorting them by reference not only to specific types of behaviour to which they apply but also to a more abstract, core value that informs them, such as the values of autonomy, community, and divinity described by Shweder et al. (1997).

C17.P9
A prominent landmark in this conceptual geography is the general question of what marks the boundaries of the even more abstract category of morality, and of which norms are distinctively *moral* norms. An early attempt was made by Kohlberg (1981), whose theory depicted a developmental trajectory that individuals are alleged to take as they learn to distinguish the genuinely moral principles of justice from merely conventional rules or norms of social consensus. Kohlberg's way of carving off the moral from the larger domain of normativity in general was famously criticized by Gilligan (1982 as excluding, or at least taking insufficient account of, women's perspectives. Gilligan also objected that the account was overly restrictive, failing to countenance a variety of behaviours and norms that were putatively moral but did not involve justice, especially those behaviours and norms associated with what she called the ethics of care.

C17.P10
Challenging Kohlberg from another direction, Turiel and his collaborators (Turiel 1983; Smetana 1993; Nucci 2001) disputed the claim that children initially conceive of all rules in the same way, and only gradually come to appreciate important distinctions between them (e.g. conventional, instrumental, genuinely moral, etc.) These researchers gathered a wealth of evidence suggesting that even young children conceive of putatively moral and conventional rules in quite different ways. On the view Turiel developed to account for these studies, distinctively moral rules are those that people conceive of as sharing a number of properties: they are judged to be generally rather than only locally applicable in scope, they are judged to be independent of and unchangeable by any authority figure, and they are judged to involve either justice, harm, welfare, or rights. Conventional rules, on this account, are those judged to have the opposite cluster of features, and in experiments violations of these conventional rules were often judged to be less serious than violations of their counterpart moral norms.

C17.P11
Setting aside for a moment the issue of its truth or falsity, the Turiel-inspired account is noteworthy for the crisp picture it suggests, and the relatively clear answer it implies to the question about the domain of morality: moral norms are marked by the fact that they have a number of key features in common, some of which have to do with their content

(involving justice, harm, welfare, or rights), and some of which transcend their content (general scope, authority independence). Moreover, the theory holds that these content and content-transcending features all cluster together in a non-accidental, potentially culturally universal way. Given this picture, there would certainly be a good prima facie case that Turiel and his collaborators had succeeded in identifying a plausible candidate for the extension of the term 'moral norm', and thereby provided good reason to think that 'moral' picks out a scientifically interesting and important category, perhaps a psychological natural kind (see Kumar 2015 for thoughts along these lines).

C17.P12   This clean picture breaks down, alas, but in instructive ways (Kelly et al. 2007; Kelly and Stich 2007). Early critics uncovered deviations from the expected experimental results that had several noteworthy features. First, people from different countries and socioeconomic groups were liable to ascribe 'moral' content-transcending properties to some norms and activities that they acknowledged had little to do with justice, harm, welfare, or rights (Haidt et al. 1993). Second, participants in the experiments often tended to 'moralize' (in something like the sense associated with Turiel-inspired accounts) norms and activities that activated a strong emotional response (Rozin et al. 1999). Three trends coalesced in the wake of this. One was that theorists were beginning to take more seriously the fact of non-trivial cross-cultural cognitive variation in general, and of normative diversity in particular (Nisbett 2003; Doris and Plakias 2007; Henrich et al. 2010; Sommers 2012; Flanagan 2016; Stich et al. 2018). Another was that increased effort was directed at formulating models of the cognitive machinery underpinning normative judgments. Many of these explored ways in which the research on moral judgment and data on cross-cultural diversity might be compatible with psychological mechanisms that were at least in part innate, domain-specific, and affect- and emotion-driven (Nichols 2004; Prinz 2009; Mikhail 2011; Greene 2014).

C17.P13   Finally, the failure of the Turiel approach to deliver a defensible account of moral norms and the boundaries of the moral domain fuelled a free-for-all of empirical theorizing attempting to provide a workable alternative. Theorists took different approaches to finding the distinctive mark of the moral. Some embarked on investigations of the relationship between morality and meat-eating (Mameli 2013) or morality and judgments of objectivity (Goodwin and Darley 2008; 2010; 2012). Others attempted to discover relevant subdivisions of what they took to be the moral domain (Graham et al. 2011; 2013), while still others argued that morality is reducible to something else, like cooperation (Curry 2016; cf. Kitcher 2011) or to some single fundamental subdomain such as harm (Schein and Gray 2017) or fairness (Baumard et al. 2013). Some theorists made the case that the concept of morality is used to pick out different sets of norms and activities from one culture or community to the next (Haidt 2012). This flurry of theorizing also provoked speculation that the concept of morality is itself merely a WEIRD invention: a historically recent, culturally parochial, psychologically uninteresting honorific used by some communities to commend whatever their favoured subset of normativity happened to be, and by different researchers for whatever purposes were rhetorically convenient. No position on any of these issues currently enjoys consensus support, and indeed many have voiced scepticism about different parts of the project itself (Sinnott-Armstrong and Wheatley 2012; Sterelny 2012; Stich 2018; cf. Machery 2012; Davis 2021).

C17.P14   Developing alongside—but for the most part independently of—this work in self-styled 'moral' psychology have been lines of research concerned with norms and other putatively similar subject matter, but whose initial point of departure is typically not

intracranial psychological machinery but rather patterns in the collective activity of groups of people. This approach includes practitioners who are anthropologists, sociologists, social psychologists, game theorists, computer modellers, evolutionary theorists, economists, and philosophers. It has also yielded its own assortment of taxonomies, categorizing different group-level regularities by appeal to a range of features. Psychology figures in the mix here as well, since distinctions are drawn between different kinds of social patterns by appeal to the cognitive and motivational states of the individual people whose behaviours collectively form each kind of regularity. However, the taxonomies of the subject matter that this research has developed are strikingly different than those on offer in the moral psychology literature described above.

C17.P15   Here, for example, distinctions have been drawn between conventions and moral rules, but also taboos, customs, traditions, descriptive norms, injunctive norms, dynamic norms, and social norms. Even when the pieces of terminology are similar across literatures (i.e. 'convention' and 'moral rule'), the categories those terms are used to express are different, in both their intensions and extensions. Of particular note is that here theoretical divisions between different kinds of group-level regularities are often made not by appeal to content or domain of activity (dining, sartorial, personal space), nor to the prominence of a particular emotion in driving the relevant behaviours (guilt, anger, disgust), nor to the core value associated with the practice (autonomy, fairness, justice). Rather, theoretical divisions are often drawn by reference to how each kind of collective social pattern is *stabilized*.

C17.P16   Key contributors to this stability are the clusters of psychological states of the individual members of the group. The mental states posited in these stability-producing clusters are typically similar to those of folk psychology, and also typically social or interpersonally directed—they are psychological states that are *about* the psychological states of the other members of the group. So on this picture, different kinds of endogenously stable social patterns (conventions, descriptive norms, social norms) appear in a community when its members have different combinations of (i) communally shared expectations about how most others *will* act in some set of relevant circumstances, (ii) communally shared beliefs about how people *should* act in those circumstances, (iii) shared beliefs about *the communally shared beliefs* about how people will and should act in those circumstances, and (iv) common preferences individuals hold about if and when they themselves would like to act in accordance with those communally shared expectations and beliefs. (See Lewis 1969; Cialdini et al. 1991; Ostrom 2000; Bendor and Swistak 2001; Centola et al. 2005; Schultz et al. 2007; Southwood 2011; Southwood and Eriksson 2011; Smith et al. 2012; Brennan et al. 2013; Bicchieri and Muldoon 2014; Morris et al. 2015; Young 2015; Bicchieri 2006; 2016; Sparkman and Walton 2017).

C17.P17   This literature is impressively complicated. Like the literature in moral psychology already described, it too offers an array of cross-cutting distinctions made by different researchers. Likewise, many of these are subtle and contested, but are also apt to be important for purposes both theoretic and practical. For an interdisciplinary reader, though, the sum effect of reading within one of these two literatures, let alone in both of them, can be a frustrating sense of confusion. But this does not indicate anything has gone awry, or even by itself that some theorists are right and others wrong. Purposes are many and varied, and so too will be the categories and distinctions that respectively serve them best. Perhaps there are even important insights to be won from exploring the relationships between these two bodies of work (see Davis et al. 2018 and Kelly and Davis 2018 for some initial steps in this direction).

For now, the 'pluralism about classification schemes for norms' endorsed by O'Neill (2017) is a reasonable position to adopt in light of the embarrassment of classificatory riches already at hand. It is also an attractive one, since in the following sections I will argue that interdisciplinary researchers in the behavioural and cognitive sciences would benefit from adding another distinction to that embarrassment.

17.3 Self-regulating minds and their routinized components parts

Take Alice's pronouncement to her friends concerning her recent conversion to a vegetarian lifestyle: 'I believe factory farming is wrong, and so I no longer eat meat.' This can be construed as an avowal of a norm (e.g. *Don't eat meat*) that Alice has chosen to adopt for herself. There are good reasons to think that the logical, semantic, and epistemological properties of such avowals differ from those associated with other instances of self-ascription, cases in which a person merely reports on one of their own mental states: 'I'm hungry', 'I find myself becoming convinced that capitalism is an inherently inhumane economic system', 'I think I might I love you, Beatrice', 'I eventually realized that as a child I had absorbed the idea that women belonged in the home.'[2]

In this section I continue making the case that the *psychological* profiles of avowed and internalized norms are distinct. I begin developing the kind of hybrid account of psychological architecture needed to help explain each. Luckily, there are a number of general accounts of two-tiered cognitive architecture on the market in psychology, many of which are compatible with the picture of *self-regulating minds* that that I will unpack presently. More importantly, that picture looks amenable to extension, so that it can help to illuminate important functional joints not just of the psychology of belief formation for which it was initially developed, but of normative cognition more generally.

McGeer and Pettit (2002) offer an account of the capacity to *self-regulate*, an ability they take to be distinctive of humans. They characterize this capacity in terms of the human mind's ability to impose constraints on itself, thus shaping its own activity. They develop their picture in stages, starting with the general characteristics of less sophisticated minds that lack this self-regulating capacity, and adding a series of features that together underpin an individual's ability to exert more reflective self-control over what she believes and which actions she might take or avoid. As will become clear, I do not take the McGeer and Pettit account of self-regulation to succeed as a complete explanation of the range of sophisticated

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[2] This section was inspired by Ismael's discussion (2014; 2016) of the different forms of information processing likely to underpin what she calls the descriptive and performative forms of self-ascription. My jumping-off point is one she makes while considering the kind of self-knowledge possible in cases of avowal, where she also notes that 'not all first-personal intentional ascriptions are avowals. To get the right account of self-knowledge, we need a two-tier account along the lines of McGeer and Pettit (2002), which allows for both descriptive and performative aspects of self-ascription. There is good motivation for a hybrid account' (Ismael 2014: 293). The distinction I am developing lies within the category of norms, rather than the kinds of cases Ismael is primarily concerned with, but the reasoning that militates for some form of pluralism applies to both.

human behaviour they discuss; nor is it likely that they offer it as one. Rather, I interpret them as giving a plausible sketch of a kind of cognitive platform likely to be a central component of the more detailed explanations of many of those sophisticated behaviours. I also take their account to provide important insights about the framework within which mechanisms responsible for those more specific capacities might be located.

C17.P21   According to that account, simpler minds than ours are those that are *merely* routinized. McGeer and Pettit adopt what they call a 'constraint-conforming approach' to understanding these merely routinized minds, an approach mostly closely associated with Dennett's (1981) well-known 'intentional stance':

C17.P22   [to] qualify as 'minded' in some minimal sense, is […] to be a system that is well-behaved in representational and related respects […] whether an organism or artifice is intentionally minded is fixed by whether it conforms to evidence-related and action-related constraints in a satisfactory measure and manner. […] We shall be taking the constraint-conforming approach to mindedness as our starting-point in this paper. (McGeer and Pettit 2002: 282)

C17.P23   In a merely routinized mind, the constraints that govern the flow of information between perceptual input and behavioural output connect the former to the latter in ways that 'attain a certain threshold of rational performance' (p. 282). These constraints allow the minded entity to avoid threats and satisfy aims, at least in typical environmental conditions. Such constraints are themselves fairly rigid, but can collectively implement routine behavioural patterns that allow the entity to respond selectively and intelligently to the relevant features of its surroundings—or at least intelligently enough to support the ascription of mindedness and representational content.

C17.P24   The constraints that organize merely routinized minds will typically have an exogenous provenance. They will have been pre-designed and installed by an engineer, in the case of a computer or robot, or will have been shaped over the course of generations of evolution by natural selection, in the case of most non-human organisms. Also characteristic of merely routinized minds is that their constituent constraints are what I'll call *architectural*. Architectural constraints are causally efficacious in channelling the flow information, and may themselves be *vehicles* of intentional content, but are not themselves *represented*, and so are not the subject matter of the mind's own representations. Merely routinized minds are in this sense blind to their own contents and constraints, including to the very constraints that give them their characteristic organization and that constitute them as minds.[3]

C17.P25   On McGeer and Pettit's account, part of what makes human minds special is that they are not *merely* routinized. While they contain routinized subsystems, human minds have the capacity for self-regulation as well. Moreover, the ability for self-regulation distinctive of adult persons operates (when it does) alongside and in concert with these merely routinized subcomponents. Thus, McGeer and Pettit's account appears broadly compatible with views common in cognitive science that subdivide the mind into different strata of psychological mechanisms. These views include modular theories that distinguish between central and more peripheral subsystems, and dual-process and dual-system theories that distinguish

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[3] To foreshadow a distinction between representation and motivation that will loom large later in the chapter, organisms with merely routinized minds may lack the *capacity* to represent their own architectural constraints, or alternatively they may possess the representational wherewithal but simply lack the *inclination* to use it in this way.

between the broad families of system 1 processes that are fast, intuitive, relatively automated, implicit, and effortless, on the one hand, and system 2 processes that are slow, deliberate, explicit, and guided by effort and attention, on the other. Putting McGeer and Pettit's account together with a view of this sort yields a multi-tiered picture of hierarchical psychological organization that is recognizable in broad outline (see Sinnott-Armstrong and Cameron, Chapter 29 in this volume).

C17.P26   An important feature of this picture is that it depicts lower tiers of psychological organization found in human minds as more of a patchwork than a unity. Lower tiers include a package of relatively functionally autonomous heuristics and subsystems, a sometimes kludgy collection of adaptive instincts and problem-solving gadgets each with its own primary and auxiliary functions to perform. The operation of each of these may be more or less compartmentalized, sectioned off from the others. Most are dedicated to a fairly specific domain and task, shaped by a set of constraints that regulate the flow of information between (a) perceptual input, which it monitors for signs of its proprietary cues and environmental regularities, on the one hand, and (b) the routine set of motivational and behavioural outputs it produces when one of those cues or regularities is detected, on the other. Mental organization does not take the form of a single, well-integrated, domain-general routine, but is rather a patchwork of hubs of locally cohesive structure, a loosely affiliated bundle of subpersonal mechanisms, many of which are given rather than the result of any prior self-regulated activity.[4]

C17.P27   Which leaves self-regulation, and the second of the two tiers of human mental organization. On McGeer and Pettit's constraint-conforming approach, the capacity to self-regulate is itself underpinned by a suite of abilities that allow humans to do new and different things with constraints. The ability to use natural language looms large, and from it flow subcapacities for what they call *content-attention*, *constraint-identification*, and *constraint-implementation*.[5] First, it is with language that a person is able to publicly express propositional contents, using words and sentences to broadcast thoughts into the world beyond her own head. Though internal mental states and public sentences are different vehicles, both can be used to express the same kinds of contents; Alice's belief that the rabbit is white has the same content as the English sentence 'The rabbit is white'. One benefit of the linguistic representational medium, however, is that in speaking or writing, a person is using the medium of natural language to publicize certain contents into her surroundings, where her perceptual

[4] For discussion of dual systems approaches in general, see Kahneman (2011), and for an overview of early applications in moral psychology, see Cushman et al. (2010). Also see Heyes (2018) for a recent defence of the idea that many systems that bear characteristics associated with 'system 1' are nevertheless acquired from culture rather than innately endowed, learned cognitive gadgets rather than inborn cognitive instincts. Such mechanisms are also sometimes described as 'subpersonal' in light of the influential personal/subpersonal distinction introduced to the cognitive sciences by Dennett (1969). There, Dennett is primarily concerned with explanations of behaviour and he argues that appeals to the operation of specific subcomponents of a person's mind, rather than to the entire person him- or herself, still count as legitimately *psychological* explanations; see Drayson (2014) for more recent discussion.

[5] McGeer and Pettit remain silent and presumably neutral, as will I, on the relationship between natural language and other phenomena clearly relevant to their account of self-regulation. These include imagination and reflexivity, mental time travel and counterfactual reasoning, meta-representation and meta-cognition, and self-awareness and self-consciousness. They do not themselves adopt the jargon of dual-process theories, or speak explicitly in terms of lower or higher tiers of psychological structure, though some such distinction is implicit in their discussion of routinized and self-regulating minds.

awareness is naturally trained. In thus externalizing a thought with language, she makes it much easier to draw and focus her own *attention* on it; the content itself can become the *object* of her perceptual awareness.

C17.P28   As noted, words and sentences can be used to express the same content that is carried by a person's mental states, including those contents ensconced in the merely routinized subcomponents of her own mind. She can use language to entertain sentences whose subject matter is something she already found herself believing or desiring, but also contents contained in the architectural constraints that organize the merely routinized parts of her mind. Thus, the contents and constraints of a self-regulating mind can become visible to the mind itself; a person can come to understand herself as a minded entity and a subject of mental states, and can come to know her own mental states in a new, reflective way. Once the contents of her mind are brought into view in this way, she might also consider them anew, questioning, assessing, and deliberating upon them, and evaluating them by reference to various standards. Is it true? Do I have enough evidence to believe it? Can I coherently doubt it? Is it something I *want* to be true? If so, is that a desire I should act on right now? If I act on it, what are the best steps to take to fulfil it? Will taking those steps be consistent with other things I think and want? Is consistency something I want to be constrained by?

C17.P29   Second, natural language also provides a medium with which self-regulating minds can discriminate between contents they are attending to, and with which they can formulate and entertain novel contents. The range of different contents distinguishable with this ability appears theoretically unrestricted, but will be practically limited by the representational richness of the language and the imaginative resources of the person employing it. She can reflect on different contents on her own, allowing her wandering mind to reshuffle bits of memories and daydreams into fresh combinations, or she can actively direct her creative energies to coming up with new ideas for some particular purpose. She can also publicly discuss her ideas, arguing with other people to collaboratively tease out and express new possibilities. She can thus distinguish and identify new specific contents of many sorts. Moreover, some of these ideas she will be able to identify as, in McGeer and Pettit's terminology, *constraints*. Candidate constraints might take the form of imperatives, or any other kinds of rules and standards that might be used to guide and restrict activity in various ways. Does my uncle even care that his religious and political beliefs are wildly inconsistent? What would a reasonable gun control law look like? Should I stop eating meat even though I love barbecued ribs? Have the costs come to outweigh the benefits so much that I finally need to deactivate my Facebook account?

C17.P30   Possession of natural language also allows a self-regulating mind not just to attend to and identify contents but to *ascribe* contents to others. On the constraint-conforming approach, ascribing contents to an entity allows the ascriber to make sense of the entity in intentional terms, to understand what it has done and predict what it will do.[6] A self-regulating mind, moreover, can ascribe contents not just to other entities and organisms but also to it*self*. A person might judge that one she thinks one content is false, hope another might eventually become true, aspire to actively help make another come to be.

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[6] On some versions of the approach, the most important function performed by ascription of content to others is not predictive or explanatory but is also *regulative*; see esp. McGeer (2007; 2015).

C17.P31   Here too, the set of possible self-ascribable contents includes a subset of possible standards and rules—in principle any *constraints* a person can formulate and identify as such. Once a person selects a constraint-content and decides to adopt it as a rule for themselves, they can use a sentence to self-ascribe it: 'I'm not going to take Benedick's word for it; I don't trust him any more', 'I'm going to try to not be so persuaded by ad hominem attacks', or 'I believe factory farming is wrong, and so I no longer eat meat.' For example, when Alice self-ascribes a constraint expressed by the English sentence 'Don't eat meat' publicly, it signals to others that she embraces it as a standard against which she is willing to be evaluated, and will dedicate herself to trying to keep her various epistemic and practical pursuits in line with it. In ascribing the rule to herself she accepts it, voluntarily consents to the restrictions it will impose on her, and commits to making an effort to act in ways that will satisfy it. In doing so, she exercises her capacity to self-regulate.

C17.P32   Well, almost. Imagine Alice self-ascribing a rule, and giving herself a morning pep talk in the mirror: 'I will stand up for myself and not be interrupted in the staff meeting today!' When the moment comes, however, she still might not be able to bring herself to live up to the standard she has set for herself. Perhaps she has seen what happens to outspoken women at her office, and knows that during the meeting her resolve might crumble, overridden by fear or her pressing desire to avoid the kinds of grimly effective social sanctions that have stifled female assertiveness in the past.[7] In self-ascribing the constraint, she will have put herself in a position to self-regulate; she will have done some preparatory work, decided on a self-regulatory agenda, and perhaps set the wheels in motion to achieve it.

C17.P33   But the third of the three subcapacities that underpin self-regulation on McGeer and Pettit's account is not self-ascription but *implementation*. Successful implementation—solving the problem of getting her activity to actually conform to the constraint she has identified and verbally ascribed to herself—is by no means an entirely linguistic or representational undertaking. If Alice is going to do more than just give lip service to any self-ascribed constraint, she has to somehow *enforce* it—give it functional oomph. Rather than just entertain the content, she must *impose* it upon herself in a way that allows it to effectively shape what she believes and does. This is a challenge exactly because doing so will in some cases require her to redirect herself, often overriding other desires that are at odds with the constraint, or stifling impulses and urges pulling her in other directions. A plausible psychological story about implementation needs to say something not just about content, representational media, and language, but also about *motivation*.

C17.P34   I will return to motivation, since implementation is quite a bit messier than exercise of the first two subcapacities. McGeer and Pettit (2002) have much more to say about self-regulation, but not much is directly about the motivational side of the picture on which I will focus (though see pp. 287–90). Moreover, I will broaden their picture to include avowed norms that can govern overt behaviour. Most of McGeer and Pettit's discussion focuses on epistemic matters, the construction and maintenance of one's own regime of representational hygiene, and so primarily deals with constraints that guide the formation and managing of

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[7] Thanks to Lacey Davidson for the example, and the suggestive comment that the phenomenology of cases like this tend to be very different than the phenomenology of, say, trying and failing to comply with other self-ascribed rules like 'Don't eat meat'. In the conclusion I briefly discuss cases like the former, in which a norm that an individual has personally avowed is at odds with another norm that she has internalized because it has been ascribed to her by her community.

beliefs and other belief-like states.[8] In broadening this discussion, I may be putting their picture to purposes they did not intend, and might not endorse. Nevertheless, McGeer and Pettit's elegant account of merely routine minds and their architectural constraints, on the one hand, and self-regulating minds and their represented and self-imposed constraints, on the other, provides a useful, fairly high-level framework within which to situate a psychological distinction between internalized and avowed norms.

C17.S4
17.4 Internalized norms and avowed norms

C17.P35
In this section I continue to articulate the differences between internalized and avowed norms. In addition to differences in how each type of norm is typically initially adopted, there is reason to think there are concomitant differences between how internalized and avowed norms are psychologically realized. These differences in the functional role they occupy in an individual's mind, in turn, influence how instances of each type of norm relates to internal motivation, to introspection, to choice and willpower, to social pressure, and to how they might be incorporated into an individual's identity and self.

C17.P36
I will add detail and raise questions in a moment, but for a rough initial approximation this will suffice: a person has *internalized* a norm once it is represented in what I'll call her norm system. Internalized norms are typically automatically acquired, identified by dedicated psychological processes associated with imitation and social learning, soaked up from observing and participating in the interpersonal interactions of her community. Once a person has internalized a norm, she thereby becomes intrinsically motivated to act on it. There is growing enthusiasm in the cognitive and behavioural sciences for the idea that the lower tier of human minds comes equipped with such a subsystem, a set of subpersonal routines dedicated specifically to norms and norm internalization (Sripada and Stich 2007; Chudek and Henrich 2011; Gelfand 2018; Kelly and Davis 2018). Evolutionary theorists have posited that this subsystem and our unique adeptness with socially learned and socially enforced rules is key to explaining our species' virtually unprecedented successes in spreading across the globe and dominating the planet (for better or worse). Our natural, intuitive sensitivity to such rules, social sanctions, and punishment-stabilized behavioural patterns in our social world would thus be largely responsible for our ability to thrive in a variety of habitats and to sustain the kind of social coordination needed to support large-scale cooperation and collective action (Boyd and Richerson 2005; Henrich 2015; Boyd 2017; cf. Sterelny 2014).

C17.P37
This specialized piece of the human mind allows groups of people to generate and sustain collective patterns of behaviour; but it can be analysed at the level of individual psychology as well. The principal functions of a person's norm system are to detect and acquire norms from her social environment, and to generate motivations to keep her own and other's behaviour in line with those norms she has internalized. In the case of her own behaviour, this

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[8] See Millgram (2014) an illuminating discussion that is similar in spirit, and which introduces the terminology of representational hygiene. See Stich (1978) and Frankish (1998) for discussions that concern the different varieties of epistemic states posited by cognitive science.

will take the form of motivation to comply with the norm, while in the case of other people's behaviour it will take the form of motivation to enforce it by sanctioning transgressors.

C17.P38 Making the full case for this idea will include providing more detailed functional specifications and accounts of the mechanisms that perform them, as well as a presentation of the current state of the evidence that supports it (see Kelly and Setman 2020). For present purposes a few points can suffice. First, on this view different kinds of norms can be internalized and executed by this system: dining norms, sartorial norms, purity norms, epistemic norms, aesthetic norms, gender norms, norms concerning care or justice. There is no *psychological* feature that imposes restrictions based on the specific domains of activity, groups of people, or values associated with internalized norms. Nor does this view entail commitment to a specific conception of morality; the subsystem is not reserved exclusively for *moral* norms, nor do rules *become* moral norms when they are acquired and are represented in a person's norm system. Rather, the view posits a specific functional role that internalized norms will come to occupy in an individual's mind, but does not advance any content-oriented limitations. Norms concerning virtually any subject matter might be internalized and thus come to occupy that role.

C17.P39 Second, the idea of a norm system fits within the picture of multi-tiered psychological organization discussed in the previous section. To a first approximation, the norm system operates like other subpersonal machinery of the mind, and the account portrays it as having many of the properties associated with subpersonal mechanisms in general. It performs its functions automatically, implicitly, non-deliberatively, without voluntary choice, and sometimes in spite of conscious effort to the contrary. In McGeer and Pettit's terminology, the lower tier of human minds contains a merely routinized subsystem dedicated to norm internalization, compliance, and enforcement. Like other merely routinized subsystems in the lower tier of the psychological hierarchy, this one searches the stream of perceptual input for cues and signs of environmental regularities relevant to its proprietary functions. These will include cues about the position and status of other people, as well as regularities in their behaviour—especially those regularities which, when deviated from, are sanctioned by others. When performing its acquisition function, the norm system will make inferences, likely guided by various constraints, about the rule being exemplified by the behaviour and sanctioning pattern, and will deliver a representation of that rule to the database of internalized norms. In occupying this functional role in her mind, the norm becomes coupled to the person's motivational apparatus in a distinctive way. Once internalized, detection of the circumstances and types of people to which the norm applies will typically produce the system's routine set of motivational and behavioural outputs, pushing the person to conform to the norm and punish violations of it.

C17.P40 Third, there is a plausible, though still contested (see Monsó and Andrews, Chapter 22 in this volume) case that *only* human minds have this kind of routinized, norm-dedicated subcomponent. If this is right, then there is indeed a sense in which normativity is uniquely human, but perhaps not *only* in the avowed, reflective, individual-centric ways on which philosophers tend to focus.[9] Moreover, if this is right, then 'doing norms', like recognizing faces or being disgusted, and like detecting agency or parsing the meaning of a sentence in

[9] This focus is understandable, given many philosophers' interest in and lionization of individual autonomy and the associated processes of self-fashioning and self-constitution; see e.g. Korsgaard (1996; 2009) and Anderson and Lanier (2001).

your native language, is not something you personally do. Instead, it is, at least in some cases, something your mind does for you.

C17.P41   This leads to a key fourth point that can be illustrated with an analogy. A number of interesting similarities look to hold between the disgust system and the norm system: both appear to have universal, perhaps innately shaped structural features. However, via their associated domain specific mechanisms for acquisition and social learning, both are able to support considerable cross-cultural variability as well. The analogy with disgust also helps illuminate the two systems' similar motivational properties. Disgust bears many of the features associated with merely routinized, system 1 subcomponents of human minds, and some of the most striking of those features involve the downstream effects produced when the emotion is activated. A grossed out person's disgust system will produce a nausea-like phenomenology; it will make her face into the instantly recognizable expression of the gape; it will unleash its characteristic influence on how she tends to think about the object of disgust, pushing her to conceive of it as offensive, dirty, and polluting; and it will generate strong motivation for her to get away from and continue to avoid the disgusting entity (see Kelly 2011 for details). Moreover, a person's disgust system initiates the routines that produce all these effects, including the motivational ones, automatically, without volition, and sometimes despite what the person reflectively knows or thinks about the thing that activates the wave of revulsion—turd-shaped fudge and rubber vomit are two common examples.

C17.P42   Returning to the norm system, worthy of more investigation is the idea that the motivations associated with it are similar to this in many respects. Call these—motivational states produced by the norm system as it performs its function of inducing an individual to comply with and enforce internalized norms—*normative motivations*. There is a core set of open questions concerning the nature of these normative motivations, centred on the details of their neural and psychological implementation and evolutionary history, and their susceptibility to the influence of self-control and other forms of personal and collective level intervention (see Kelly 2020 for discussion). A particularly pressing empirical puzzle about normative motivations is their relation to other motivational states and processes. Are they best understood as being composed out of other, more familiar mental states like desires and emotions, or are they better conceived as constituting a sui generis category, perhaps psychologically constructed in a unique way?[10] Normative motivations may be *intrinsic* in some sense, and certainly appear to be distinct from, and can in some cases be more powerful than, a person's self-interested desires and the kinds of personal preferences that initiate more instrumentally motivated behaviours. Their associated phenomenology often has a distinctive potency as well, leading one recent commentator to remark that they appear to be made up of a 'puzzling combination of objective and subjective elements' (Stanford 2018: 2).

C17.P43   There is much research to be done here, and the distinction between internalized and avowed norms will be useful in structuring it. For, whatever the character of the normative motivations generated by the norm system and associated with internalized norms, it appears to be *markedly different* from whatever sources of motivation a person needs to draw on in order to keep her activity in line with norms she has chosen for herself. Deliberately reflecting on a norm, and then selecting, avowing, and consciously imposing it

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[10] See Feldman Barrett (2017) for more on the idea of psychologically constructed emotions, drives, and other motivating mental states.
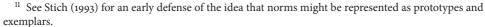
on oneself—implementing a constraint, in McGeer and Pettit's terminology—is part of the activity of self-regulation rather than mere routine, and will likely be underpinned by very different psychological machinery.

C17.P44   Such differences are likely to be found along a number of dimensions, representational as well as motivational. For instance, internalized norms will often be architectural, but avowed norms by definition will be reflectively represented (cf. Clark 2000). There might be other differences in the representational *format* of the internalized and avowed norms as well; after all, cognitive science has discovered variety in the format of mental representations that drive categorization and classification, e.g. exemplars, prototypes, stereotypes, concepts (Machery 2011), and there is still much debate about the cognitive structure of implicit bias (Madva and Brownstein 2018). There is no prima facie reason the human mind might not contain a similar variety of representational formats for norms as well.[11] These could be teased apart and investigated using the same kind of careful experimentation used in these areas of research.

C17.P45   There may also be limits on the abstractness of internalized norms that do not apply to avowed norms. For instance, Alice might make a genuine New Year's resolution: 'I will lead a healthier lifestyle in 2019.' On its own, however, this does not straightforwardly operationalize into any specific action or rule. It is clearly more abstract that 'Avoid the bar on weeknights', 'Don't eat meat', or 'Run three miles every morning.' 'Be healthier' or 'Make healthier decisions' are both less actions or specific rules than they are expressions of a more general goal, or of a broad value that Alice might embrace. Her commitment to the value of health can in turn help guide her formulation of more specific norms she can avow and impose on herself, behaviour-guiding rules with more articulated cues and conditions in which they apply, and more determinate behaviours that she will attempt to produce in response to those cues and conditions.[12] Given the way that internalized norms are automatically acquired from social interactions, and the nature of the routinized links between cue and response supported by the subpersonal mechanisms that underlie them, it may be that only rather concrete rules can become represented in a person's norm system, where 'concrete' means having fairly detailed specifications of their application conditions and appropriate responses.[13]

[11]   See Stich (1993) for an early defense of the idea that norms might be represented as prototypes and exemplars.

[12]   Ismael (2016) considers the example of health in the context of her theory of self-governing cognitive systems, which posits a broadly two-tiered picture of merely routinized and self-regulated psychological organization that is consistent with the accounts I have been developing here. On her telling, the goal to 'be healthy' is an example of a self-imposed mental state so abstract that it 'can't itself be embodied in a drive or appetite because it doesn't have a built-in connection to a particular set of behaviours. Achieving good health demands different behaviours in different circumstances. Sometimes it means eating less, sometimes it means eating more, sometimes it means exercising more, and sometimes it means rest. It is the paradigm of a goal whose connection to behaviour is mediated by explicit representation of the agent's circumstances, the desired end, and choice of action that depends on the relationship between them (that is where I want to be, this is where I am, how do I get there?). Appetites don't have this structure. They have a built-in drive to perform a particular kind of behaviour: eat, drink, have sex' (Ismael 2016: 68).

[13]   For a similar example, compare abstract goals one might adopt like 'Be more racially egalitarian' or 'I will strive to be less sexist', on the one hand, to implementation intentions, on the other. Implementation intentions are very specific if-then rules one can deliberately self-impose, for instance rehearsing to oneself, 'If I see a Black face, I will think "safe". These work by rerouting a particular cue

C17.P46   As noted at the outset of §17.3, an individual's claims to self-knowledge about those norms she has internalized vs those norms she has personally avowed are likely to be importantly and interestingly different as well. Self-ascriptions about internalized norms are likely to be descriptive, mere reports that are susceptible to the same kinds of inaccuracies and failures as ascriptions of mental states to other people, and perhaps underpinned by the same kinds of mentalizing psychological mechanisms, directed at oneself rather than at others.[14] On the other hand, the act of avowing a norm (or any other mental state) is less purely descriptive than it is performative, less of an observation and more of a pledge. In those cases of self-ascription that are avowals, the individual is making a conscious, personal decision and undertaking a voluntary mental action. It is thus plausible that when it comes to avowed norms, a person can indeed claim a different kind of epistemic privilege and a special sort of first-person authority.[15]

C17.P47   However, the core and perhaps most fundamental differences between internalized and avowed norms are likely to be linked to motivation. An initial recommendation, inspired by the discussion in §17.2, is that, given the vexed issue of what counts as 'moral', psychological research into the psychological motivations associated with norms may make better progress if it is structured by questions concerning the differences between internalized and avowed norms, and not by questions about moral norms or the character of moral versus non-moral motivations. There is still no agreed account of which norms are 'moral', and continuing to frame questions, hypotheses, and results in terms of 'moral motivation' or 'moral cognition' without one is likely to add to the Tower of Babel-esque confusion (cf. Haidt 2001). As the analogy with disgust suggested, the normative motivations that infuse internalized norms appear to share many properties with the kind of motivation associated with other subsystems in the routinized part of human minds. The motivation associated with avowed norms is a thing apart, and appears to have more in common with the subject matter of other areas of research.

C17.P48   Exercising self-control is often notoriously difficult, and using conscious willpower to shape one's behaviour is a recognizably distinct kind of struggle, whether it be to briefly refrain from eating a marshmallow, or to forego cigarettes and ribeye steak forever, or to get up and run every morning, stop procrastinating, speak out at a staff meeting, or put more trust in women's testimony (Ainslie 2021; Sripada 2014, 2020). While there is little empirical

(Black face) from a response it was previously paired with (fear, aversion) to a new response (safe). Perhaps surprisingly, these have been shown to be effective in helping to mitigate the effects of implicit biases (Gollwitzer and Sheeran 2006; also see Brownstein et al. 2020, for discussion of the recent controversies about the Implicit Association Test).

[14]   See esp. Carruthers (2011) for defence of the idea that a person's ability to read her own mind in such cases is not different in kind or with respect to underlying mechanism from her ability to read others' minds; she just has more evidence about her own behaviour than she does about anyone else's. Also see Wilson (2002) for the idea that most people are 'strangers to themselves' with respect to large swathes of their own psychological makeup.

[15]   There are, of course, complications. Some of the more interesting cases are those that go beyond the difficulties associated with merely paying lip service to a norm, and into the territory of alienation and estrangement. See esp. Moran 2001 on estrangement and self-knowledge. Also see Doris (2015) for a discussion of the role of verbalization and rationalization in supporting agency that stays close to the contemporary empirical picture, and takes seriously the effect of automatic and implicit psychological machinery in producing behaviour.

psychological literature on avowal and norms—at least not under this description—several areas of extant research look promising as starting points and building blocks.[16] Fulfilling a personally avowed norm—satisfying a constraint one imposes on oneself in an act of self-regulation—is likely to initially be a continuous struggle no matter how epistemically convincing one finds the case in favour of doing so. As a result, effectively keeping oneself bound by an avowed norm will require a package of elements: occurrent (maybe self-activated) motivational states, short-term tactics, and a long-term strategy, the deployment of which constitutes a process that is extended in space and time. It is likely to involve the same psychological resources that underpin *willpower* (Setman and Kelly 2021), and to leverage an ability to form and keep to *habits* (Brownstein 2018, esp. sect. 3). A full account of how people marshal their own motivation to comply with their avowed norms will also take note of human's hypertrophied ability to take and exert *ecological control* over themselves, to adopt technologies and actively construct their own environments in ways that support their agency, channelling their behaviours towards their reflective goals and towards ends that they evaluatively endorse.[17] With internalized norms, motivation is intrinsic, and so 'comes for free'. This does not seem to be the case for avowed norms. In the latter case, an individual has to figure out how to get that norm into her motivational driver's seat so that she will satisfy it, to find ways to allow the norm to guide and restrict her own behaviour, even in the face of competing motivations, urges, and impulses when they arise. As others have noted, this picture of struggling to satisfy an avowed norm mimics the general structure of commitment problems, and the formal understanding of *commitment devices* could be useful in shedding light on the social and psychological resources humans have developed to navigate them (see Frank 1988 and Kelly 2011: ch. 3 for discussion, Elster 2000, and Nesse 2001a; 2001b). The field is ripe for exploration.

17.5 Concluding philosophical postscript

Recall Alice. Her efforts to figure out who she is and become who she wants to be should look familiar, but hopefully the familiarity doesn't obscure how wonderful and mystifying and important and terrifying and fulfilling and psychologically intricate the whole thing can be. It is a process which mixes the private and the public, description and performance, and in which 'the distinction between discovery and creation breaks down in a fascinating and distinctive way' (Ismael 2016: 13).

I've devoted the bulk of this chapter to norms, making the case that there is an important psychological distinction between norms that an individual like Alice adopts by personally avowing them and norms that she has internalized from her social environment because a specialized part of her mind detected and acquired them for her. I located that distinction

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[16] The lack of psychological attention contrasts with philosophical work, where Gibbard's (1990) development of a norm-expressivist metaethical theory sparked a substantial literature in response. Most of that, however, focuses on logic and semantics, and to a lesser extent the metaphysics, rather than working out theories of the cognitive and motivational machinery that underpins avowed norms.

[17] See Clark (2007) on ecological control, and Holroyd and Kelly (2016) for the distinction between taking and exerting it.

with respect to the larger literatures on norms, moral psychology, and collective social be-haviour, and went on to develop some theoretical resources that might be used to account for it. I began integrating McGeer and Pettit's constraint-conforming approach to self-regu-lation with a multi-tiered and patchwork account of human psychological organization, and pointed to a body of literature that is making the case that one of the subpersonal, routinized mechanisms in one of the lower tiers of human minds is dedicated to acquiring norms and generating a special kind of motivation to comply with and enforce them. The picture is at-tractive, but questions remain, especially concerning motivation, and there is much exciting empirical research yet to be done.

C17.P51   Parts of Alice's more personal and existential project can be made sense of using these resources as well. Another common milestone on a journey like hers may begin with a per-sonal revelation, of the sort than can either be slowly dawning or come in an eruptive, flash-bulb burst of self-awareness. However it unfolds, say Alice realizes that not only has she been subject to a sexist norm, but that she herself has internalized that same norm from her patriarchal community. It is a norm that she never consented to, and upon reflection does not endorse (e.g. *The testimony of men is more credible than the testimony of women*, or *Women should not be assertive or express anger in the workplace*). She can respond to her newfound knowledge by publicly denouncing the norm, taking steps to uproot it in herself, and avowing a new feminist norm that is at odds with the old sexist one. Her dis-covery and rebellion, however, may not by themselves completely loosen the hold the old norm has over her, or fully cancel the effects it has on her behaviour and judgment. Merely disavowing or trying to replace the sexist norm she has internalized is unlikely to immedi-ately dislodge it from her norm system, or fully defuse the internal pull it exerts to keep her behaviour in line with it.[18]

C17.P52   Though I have been focused on their internal psychological differences in this chapter, it is worth noting that the public lives of internalized norms and avowed norms are likely to be interestingly different as well. For example, in and of itself, Alice's revelation and disavowal of a sexist norm that prevails in her patriarchal community probably fails to remove it straight-away from her own mind, and will obviously not delete it from everyone else's minds, either. Even her public rejection of the norm will not completely block the influence of the external social pressure those others apply to her in order to keep her in compliance with it. Alice un-fortunately does not get to decide whether or not she is subject to this norm in this way, and despite her denouncement of it and her avowal of a new feminist norm, she will continue to be penalized by her community when she violates the old sexist one. One can easily imagine her getting angry about the situation, and how doubly infuriating it must be when expressing that very anger is seen as another transgression, drawing more communal reprimand.

C17.P53   This scenario illustrates the ascriptive character of many norms, especially role-specific ones. Many such norms will be *ascribed* to Alice by others simply because she occupies a particular social role within her community (in this case the social role of being a woman). In virtue of this, she will be evaluated by, and her behaviour will become sensitive to, those

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[18] The situation described here is meant to parallel the kind of dissociation and conflict between explicit and implicit attitudes that has been much remarked upon in the literature on implicit bias (Brownstein and Saul 2016). Also see Stich (1983) or an earlier discussion of the idea, similar in spirit if not detail (he is concerned with belief-like states rather than norms), that the human mind 'keeps two sets of books' (p. 231).

ascribed norms regardless of whether she has agreed to them or not, of whether she has avowed or disavowed them, and of whether she is even consciously aware of them (Witt 2011). Of course, not all norms that influence Alice are ascribed by her community in this way, but over the course of her lifetime some of the social roles and norms with which she will have to wrangle certainly will be. But other social roles she will be able to more *voluntarily* opt into and out of; likewise, other norms she will be able to select and self-impose, or to reject. Still other social roles—like competent surfer, Civil War buff, marathon runner, or US Senator—she can *aspire* to, and then intentionally pursue and perhaps successfully achieve (also see Callard 2018). The role of private, individual choice looms much larger in these latter voluntary and aspirational cases, while the role of public factors like cultural practices, social structures, and other members of Alice's community are more prominent in the former, ascribed ones.[19]

C17.P54   This merely scratches the surface of the differences in the public lives of avowed norms and internalized norms, differences that are rooted in something other than the contrasting character of the two psychological roles a rule might occupy in the mind of an individual who has adopted it. But appreciating the differences in the psychological underpinnings of avowed and internalized norms can shed light on how each type behaves in more public contexts, and thus on a number of issues of philosophical interest. For example, norms of each type may be interestingly different in how they interact not just with individual reflection and non-verbal kinds of social pressure, but with *norm talk*: language and verbal persuasion, public opinion in the form of linguistically articulated justification and interpersonal criticism (Lamm 2014; Bicchieri 2016; Mercier and Sperber 2017; Shank et al. 2018; cf. Summers 2017). Indeed, the distinctive types of normativity and agency associated with avowal and internalization, respectively, may typically be more or less collaborative, and in different ways (Doris and Nichols 2012; Doris 2015).

C17.P55   Moreover, many of our social practices are vaguely sensitive to these kinds of differences in norms and norm-governed behaviour, and more generally to differences between behaviours that originate in processes found in higher versus lower levels of the hierarchy of human psychological organization. Those of us in WEIRD individualistic cultures like Alice are especially keen on *choice* and individual *selfhood*. Thus, we are attuned to whatever features of a behaviour might signify that it was voluntarily chosen, and so may accurately reflect some genuine inner self. Our practices appear to treat intentional identification and avowal as evaluatively significant and intertwined with responsibility: those behaviours connected to active choice, and that are seen as expressions of a true and authentic identity, are also taken to be worthier of praise and blame. Conversely, we seem more willing to dismiss as incidental those things that merely happen to a person, or those behaviours that are produced in a more passive way—things her mind made her do but that she wouldn't reflectively endorse. Indeed, we seem content to allow a person to disavow the latter kinds of behaviours because we act as if that whatever caused them, it wasn't really *her* (Strohminger and Nichols 2014; Strohminger et al. 2017). Much effort has been spent trying to reconstruct

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[19] See Davidson and Kelly (2018) for an examination of Witt's position, a discussion of norms, social roles, and soft social structures, and an initial expression of the kind of pluralism developed in this paper. The internalized/avowed distinction is not quite the same as the ascribed/chosen distinction, but in many cases, ascribed social roles are likely to involve mostly internalized norms, while voluntary and achieved social roles are likely to involve a mixture of ascribed and avowed norms.

philosophically defensible versions of this distinction, between things a person does and things that happen to her, and to characterize what is distinctive and special about actions that are self-expressive and genuinely one's own. These efforts are informed by concerns about how social practices surrounding moral responsibility, praise, and blame should deal with the distinction (Wolf 1993; Smith 2012; Vargas 2013; Sripada 2016), what exactly it has to do with the structure of agency (Bratman 2007), and how it is related to the metaphysics of personal identity (Millgram 2014).[20] A better understanding of the psychology and public life of avowed norms, and how those differ from merely internalized norms, promises to enrich many of these conversations.

Of course, the public and the private blend into each other. Indeed, the fluid boundaries between the two are constantly being renegotiated (Igo 2018), and cultural conceptions of selves and individuals vary and evolve along with those negotiations (Ross 2012). These complications are just part of what make the construction of good psychological, social, and moral theories of all of these fascinating and all-too-human phenomena so maddeningly difficult. They are also part of what make the personal project itself—of deciding on a set of norms and values, of weaving together an identity from what one has been given and what can be been chosen, of aspiring to and establishing a self of one's own—so disorienting and crucial and fraught and thrilling. But don't take my word for it. Go ask Alice.

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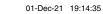
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[20] Millgram also raises the worry that too many philosophical demands have been made of accounts of this kind of distinction, and that philosophers attempting to capture it have been led astray by trying to serve too many masters. This point is especially pertinent for the purposes of this chapter, given his claim that it is also 'part of philosophical commonsense to have qualms about how *psychologically realistic* such elaborate constructions can be' (Millgram 2013: 240, emphasis added).

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